2019-2020 TTC Catalog

HOS 157 Hospitality Service

Lec: 3.0 Lab: 0 Credit: 3.0

This course is a comprehensive study of the principles and techniques required to provide exceptional service in the hospitality industry. Emphasis is placed on the service environment, the customer's perspective, and the behavioral component of service.

Prerequisite or Corequisite

HOS 140

Course Offered

Fall Spring Summer

Grade Type

Letter Grade

Division

Culinary Institute of Charleston